

REQUESTING AND INSTALLING A D-FLOW LICENSE

To use the D-Flow software you will need to have a valid license key. Otherwise the program will run in demo mode and cannot be used with live subjects.

A dispatched license is only functional on the machine where this license was requested for and cannot be used on other machines.

- Requesting a D-Flow license key -

We assume that the D-Flow software already has been installed. After installation you should perform the following steps:

For machines with Outlook

1. Go the Windows Start | All Programs | D-Flow 3.x.x | D-flow Tools | Request Registration for this Machine.
2. You are asked to save the 'moteksysinfo.txt' on the C:\ drive. Choose 'Save'.
3. An Outlook window, containing a unique request code and two questions concerning the purpose of the license, will pop up.
4. Send the email to support@dih.com

For machines without Outlook

1. Go the Windows Start | All Programs | D-Flow 3.x.x | D-Flow Tools | Request Registration for this Machine.
2. You are asked to save the 'moteksysinfo.txt' on the C:\ drive. Choose 'Save'.
3. At this point it is possible that you are asked to configure MS Outlook. If you don't wish to configure MS Outlook, please perform the following steps.
4. Close the MS Outlook configuration window.
5. Go to C:\ on your D-Flow computer and copy the "moteksysinfo.txt" file to an external storage device.
6. Go to a machine connected to the internet.
7. Send an email with the file to support@dih.com containing the following information:
 - moteksysinfo.txt (attachment)
 - name of the organization you request this license for
 - brief description of purpose of this specific license
 - name of the instructor (if it is for pre-training)



If you do wish to configure Outlook, please do so and proceed with the steps described in 'For machines with Outlook'.

- Installing a D-Flow license key -

After you have sent us your request for registration, one of our support engineers will provide you with a D-Flow license key. This will be a file with the name "caren3.c3key++". Save this file on your hard disk and then copy it to the "C:\\" on your D-flow computer and you are ready to use D-flow.